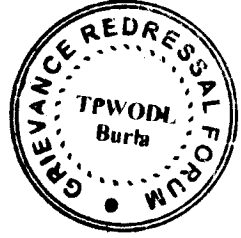


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President and Sovan Tripathy, Member (Finance)**



Ref: GRF/Burla/Div/JED/ (Final Order)/ 241(4)

Date: 25.06.2025

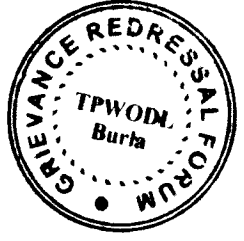
**Present:**

**Sri A.K. Satapathy, President  
Sri Sovan Tripathy, Member(Finance)**

1	Case No.	BRL/256/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Panchanan Negi C/o-Sulochana Negi At-Mayurdima, Po-Laikera, Dist-Jharsuguda		4135-2813-0110	8260161201
3	Respondent/s	SDO (Elect)-II/TPWODL,Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	20.06.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	20.06.2025			
9	Date of Order	25.06.2025			
10	Order in favour of	Complainant		Respondent	Others   ✓
11	Details of Compensation awarded, if any.	NIL			

*(Signature)*  
**President**

**Place of Camp:** ESO Office, Laikera, TPWODL, Jharsuguda



**Appeared**

**For the Complainant-** Panchanan Negi

Represented by Sulochanan Negi

**For the Respondent -** SDO(Elect.)-I, TPWODL, Jharsuguda

**GRF Case No- BRL/256/2025**

(1) Panchanan Negi  
C/o- Sulochanan Negi  
At-Mayurdima,  
Po-Laikera,  
Dist-Jharsuguda  
Consumer No.- 4135-2813-0110

**COMPLAINANT**

**VRS**

(1) SDO (Elect.)-I, TPWODL, Jharsuguda

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

*Hence the instance case petition is hereby dropped.*

*Accordingly, the case is disposed of.*

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

  
(Sovan Tripathy)

Member (Finance)

Member  
Grievance Redressal Forum  
TPWODL, Burla - 768017



(A.K. Satpathy)

President  
President  
Grievance Redressal Forum  
TPWODL, Burla - 768017

- Copy to:** - (1) Panchanan Negi, C/o- Sulochanan Negi, At-Mayurdima, Po-Laikera, Dist-Jharsuguda.  
(2) Sub-Divisional Officer (Elect.)-I, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/256/2025)

More than 2 years.

CHP

25/6/2025

GRIEVANCE REDRESSAL FORUM  
TPWODL, BURLA

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College,

Burla-768017, Ph No.0663-2950601

Email:-Wesco\_grf@Yahoo. in

GRIEVANCE REDRESSAL FORUM

Received

Complaint No-

No.....

Dt.....

- 1) The name, details address and telephone no/mobile no. of the complainant with

ପାଣି ନି ବସା CONS NO - 413528130110 ଗ୍ରାମ - ମାଲୁଗୁମା  
ଫୋନ:- 8260161201

- 2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

- 3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

କେନ୍ଦ୍ର କୋଟା କାମ କାର୍ଯ୍ୟ କରି ନାହିଁ ମୁଁ ତାଙ୍କୁ ଏକାମିନି ବସା  
ମାଲୁଗୁମା ଗ୍ରାମ କାମ କରି ନାହିଁ । ଥରେ । ବସା କିମ୍ପାଦ ଦିନିକି ଏକାମିନି  
ବସା ବସା କିମ୍ପାଦ ଦିନିକି ଏକାମିନି ବସା ବସା କିମ୍ପାଦ ଦିନିକି ଏକାମିନି  
ସମାଧାନ କରନ୍ତୁ । ମୁଁ ଏକାମିନି ବସା ବସା କିମ୍ପାଦ ଦିନିକି ଏକାମିନି ।

- 4) Relief sought for.

- 5) Any interim Relief sought for, pending final decision.

- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

- 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

- 8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-

Date:- 20.06.2025

Subchara Negi  
Signature of the Applicant